

# Case Study

## **Case Study Driver Log Processing and Auditing for clients in USA**

### **Brief about the study**

The study was to understand the auditing techniques and driver logs processing of the transport industry.

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### **The Client:**

The client is a premium safety company specializing in end to end solutions to their clients. Their main objective is to provide safety services and check and guide for DOT compliance of their clients.

The client maintains its headquarters in USA and has its client spread all across USA.

### **The Challenge**

The Challenge was to understand the handwritten forms and data capture from the scanned copies.

Understand and Implement the Hours of services rules for the drivers of CMV and Passenger driven vehicles.

Understand the US state wise requirements in terms of speeding rules of DOT.

Automate reports to provide a consistency in deliveries.

### **The Project**

Project was to get scanned copies of the driver logs from the company and download from the secured FTP. The next activity is to segregate the images as per the requirement and load it into the client specific CRM. The data capture from image using the time tested methods of data capture and compare and quality checking. Additional activity of grid capture is very important as many reports required by client are available in the grid. The final output is then uploaded to our website



which has functionality to display reports as required by the client in their specific logins.

## The Result

The analysis helped us to understand the transport industry, rules and regulations, DOT compliance and also;

- Service quality requirements
- Pre-sales support
- Post-sales support
- Knowledge of transportation industry
- Hours of service rules
- On-time deliveries
- Different types of the logs like daily, weekly, monthly.
- Electronic logs
- GPS log auditing
- XATA logs